

TERMS & CONDITIONS FOR 'LA BROCANTERIE' or 'MON SOUVENIR', Gouville sur Mer.

In the sending of your deposit and balance the Owners understand that the Guest booking the property has read and accepted the Terms & Conditions.

The Guest should make his party aware of the T & C.

1) BOOKING AND PAYMENT TERMS

For bookings made 2 months or more in advance, the booking will be secured when a deposit of 30% of the holiday rate has been received. The balance is payable 2 months before the arrival date. For late bookings full payment is requested. Payment is made by bank transfer to either a UK or French bank account.

2) CANCELLATION

Holiday Cancellation Insurance is not included in the rental. Should the Guest have to cancel the booking a refund will be made if it is possible to re-let the property for the whole period concerned. If successful the deposit and balance, if paid, will be refunded less a 300 EUR re-booking fee.

Should the Owners have to cancel your booking for any reason, every effort will be made to find alternative suitable accommodation. If this is not possible a refund will be made of all monies paid by the Guest for the property booked. No further financial claims against the Owners will be considered.

3) INSURANCE

Both properties are fully insured for holiday lets, however all Guests should ensure that they have valid third party/personal liability insurance.

It is strongly recommended that a comprehensive travel insurance should include third party liability, rental cancellation, flight/ferry delays, loss and damage to baggage/property and medical expenses.

Please see *Why you need insurance when you rent in France* at end of document.

4) ACCOMMODATION

The rental rate is based on a maximum of 10 people and should not be exceeded.

If the Guest wishes to hold any function or celebration exceeding the occupancy limit of 10 people, written permission must be obtained from the Owners and a supplement will be made.

Camper vans for additional guests are not accepted.

The Owners reserve the right to enter the property during the Guests' stay.

For safety and insurance purposes, a non-smoking policy is adopted inside the gites.

5) DAMAGES AND SECURITY DEPOSIT

A 500 EUR security deposit is requested together with the holiday balance. It is held to cover damages, breakages, non respect of T & C or for any additional cleaning (i.e carpets, mattresses, duvets, curtains). The odd broken plate or glass will not be charged for. If the security charge is not sufficient to cover the the cost of additional breakages or damage caused, the Guest will be responsible for full payment of costs incurred on request.

If on arrival you discover that anything is damaged or malfunctioning then this must be reported immediately otherwise it will be presumed that the damage was caused by the Guest.

If during your stay you have any accidents (major breakages, spillages) or appliances start to malfunction, please inform the owners immediately so that maintenance can be carried out during your stay. It is not always possible to do repairs on changeover day.

The security deposit is refunded in full or part after routine check-out inspection of the house which is done during the day's cleaning and preparations AFTER departure. Please allow up to 14 days for the deposit to be returned. The deposit is NOT returned by bank transfer but by Euro or Sterling cheque to the home address the Guest has provided.

6) ARRIVAL AND DEPARTURE TIMES

The property is let from 17.00 on arrival day to 10.00 am latest on departure day. These are firm times as changeover day is very busy. A charge of €30 is made for arrivals after 21.30.

7) THE POOL: The pools at both houses are available for use from mid May to the end of September. Rental rates during this period include the pool heating.

The pools are heated by air pumps during the day and are normally maintained at a temperature between 24°C and 27°C weather permitting.

At La Brocanterie there is a motorized pool cover which guests are shown how to operate on arrival.

At Mon Souvenir there is a bubble cover and a flip-up ladder safety system.

8) CENTRAL HEATING: The central heating is generally on from late October to April and is NOT included in the rates. The tariff is available on request.

9) CLEANING: The house is cleaned thoroughly before arrival and the beds are made up. On departure Guests are asked to please leave the house in a reasonably clean and tidy state. Some light tasks are required such as: sheets off beds, empty dishwasher, wipe kitchen work surfaces & tables, empty & clean fridge, clean bbq if used. All glass bottles to go to village recycling area.

10) Sorry NO ANIMALS are permitted in the house or on the grounds.

WHY YOU NEED INSURANCE WHEN YOU RENT IN FRANCE

Please be aware that the following applies generally to all holiday lets in France; We like to be

sure that our clients are fully informed so that they can holiday in peace.

If anything happens to you, or you cause damage at the house you have rented, you are not covered by the home-owner's holiday lettings insurance. The Owner's insurance covers eventualities such as damage caused by river flooding or faulty wiring, but where accidental damage may be caused by you as a renter, (this can range from breaking a coffee table to accidentally burning the house down), the Owner's insurance company may decide to seek compensation from you.

It is a normal condition of renting in France that you have third party/personal liability insurance to cover these sorts of eventualities; If you are a French resident your home insurance will usually include this. THIS MIGHT NOT BE THE CASE WITH YOUR UK HOUSEHOLD POLICY so please check. If you are not covered, we highly recommend that you take out a policy to cover third party liability and renting a house in France, or mention it when you purchase your travel insurance.

If in doubt, please ask us.